

Here is the collection of data provided by participants at the September 7, 2007 Outcomes Assessment/SWOT and FISH training day:

What would it look like if UNM-LA made the commitment to be World Famous?

Vision of Future

1. There would be more proposals for activities, projects, and displays than dates and venues for them.
2. Lines of students—photographers—news crews
3. Students coming from all over Northern New Mexico deciding to attend UNM-LA.
4. More community involvement.

Team/Morale/Working together

5. Can Do attitude—We're the best at what we do! Show why and how
6. attitude of can do
7. We would all be unified and happy to work and serve our students & each other.
8. A unified, friendly faculty & staff/ happy, happy people
9. There would be a more friendly campus.
10. We would be more attentive to each other's needs & help one another out.
11. we all listen to each other and work as a team
12. Less stress
13. Be Proactive.
14. People would have time to take a break and socialize because we're all part of the team.
They want a break. They want to socialize.
15. Students and staff would be happy to be at work and school.
16. The faculty would mostly all be acquainted one with another
17. Energy increase (mentioned more than once)
18. More smiles (mentioned many times)
19. Team effort – more connections
20. People would participate just for the positive experience
21. Funny songs – for that downer moment.
22. People come to work earlier and stay later (because they want to, I assume)
23. The rest of the campus would come together to have a good time at work.
24. Play
25. Be there—every person greeted with a smile & positive attitude
26. Appreciate each other more.
27. fun/open environment
28. boost morale—better health/better communication
29. interdependent rather than independent
30. Appreciation shown to one another about a job well done
31. smiles, good greetings
32. responsive to requests, questions, inquiries with accurate and timely information
33. break down barriers
34. Happy to be at work
35. Make eye contact and say hello

36. Support and appreciate each other
37. connecting faculty and staff
38. get to know each other – social, eating, etc.

Productivity and Tools

39. more work accomplished more efficiently
40. Training to do the job (mentioned more than once)
41. Wi-Fi
42. Cutting edge services –designing wireless access/Chat system
43. Voicemail that works
44. Care about solving problems—plug through until it's done/follow through.

Customer Service

45. Rather than saying, “it’s not my job,” get people personally directed to right person.
46. We would do more than we were expected to do.
47. More smiles/Smiling people/Having a smile and hello for everyone.
48. People more willing to help each other, people ready to help
49. Phones would be answered
50. Registration people friendly
51. Be the FISH!
52. Admin is friendly and tries to help.
53. Networking & communication—shows drawing connecting student to all the following:
main campus, UNM-LA, Sandoval County, SBDC
54. improve customer service

Atmosphere on campus/Student Participation/Classes

55. More students hanging around
56. Couldn't hear the crickets during office hours/ Constant stream of students during office hours.
57. More students in classes/ More students
58. More campus events, including impromptu ones
59. There would be many active student groups at UNM-LA.
60. The library would always have more students in it than has the “cafeteria.”
61. There would be student/faculty conversations going on in the cafeteria & in the patio.
62. The campus would always feel busy.
63. More international students/faculty.
64. students work together and help each other.
65. Friendly, small classes, personal, reach out
66. Laughter comes from classrooms
67. Energetic student
68. Students would show up on time.
69. Students would be motivated & excited about being life long learners.
70. Campus with creative instructors
71. My students would be having as much fun as I am.
72. Students would come because it's fun.

73. Students might get more excited about their classes and education rather than just being requirements for whatever.

Environment

74. Plants and flowers

75. We would have parking problems.

76. Bathrooms sparkling

77. Free snacks at unpredictable times.

78. Welcome booth

79. Free food

80. More color/ More color in environment

81. Friendly—speaking—connections—approachable/ everyone would smile, feel welcome & cared for

82. More comfortable furniture in classrooms