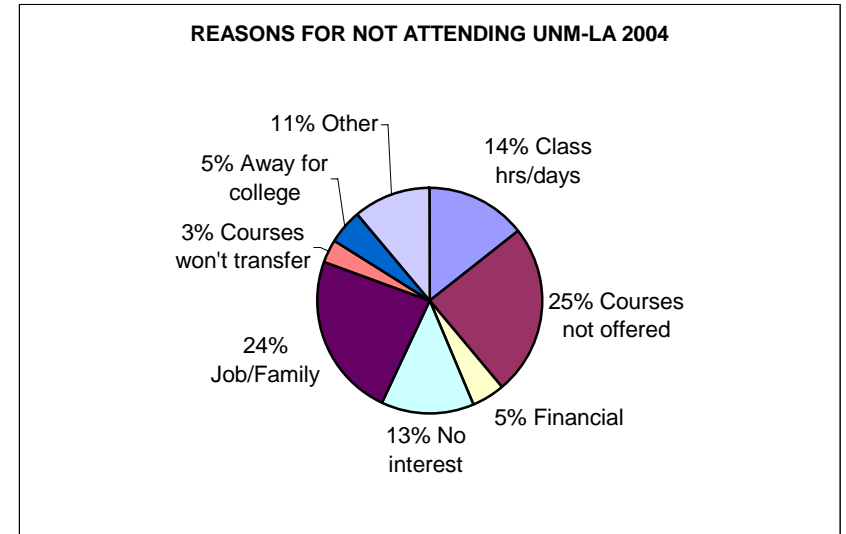
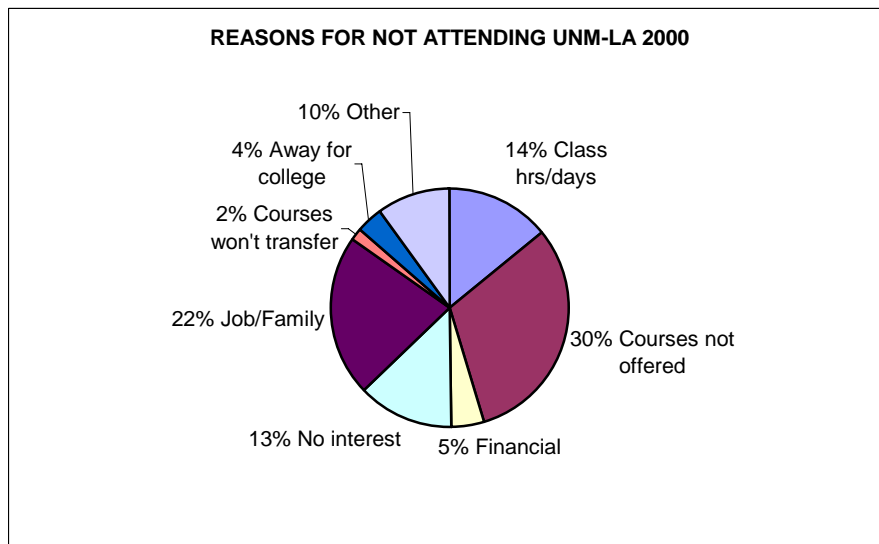


## UNM-LA COMMUNITY SURVEYS 2000 & 2004

The most recent UNM-LA Community Survey of Los Alamos residents was conducted in March of 2004 and yielded 604 responses. A similar survey conducted in 2000 yielded 551 responses.

Respondent Profile: 70% of 2000 and 59% of 2004 respondents have attended UNM-LA in the past. Respondents are highly educated: 77% of 2000 and 76% of 2004 respondents hold Bachelor or Graduate degrees. Average age of respondents was 53 years, the youngest being 19 and the oldest – 95 years old.

UNM-LA Services: 73% of 2000 respondents gave UNM-LA an overall rating of positive or very positive, with 11% never attended, and 4% negative. 59% of 2004 respondents rated UNM-LA as positive or very positive, with 24% never attended and 4% negative.

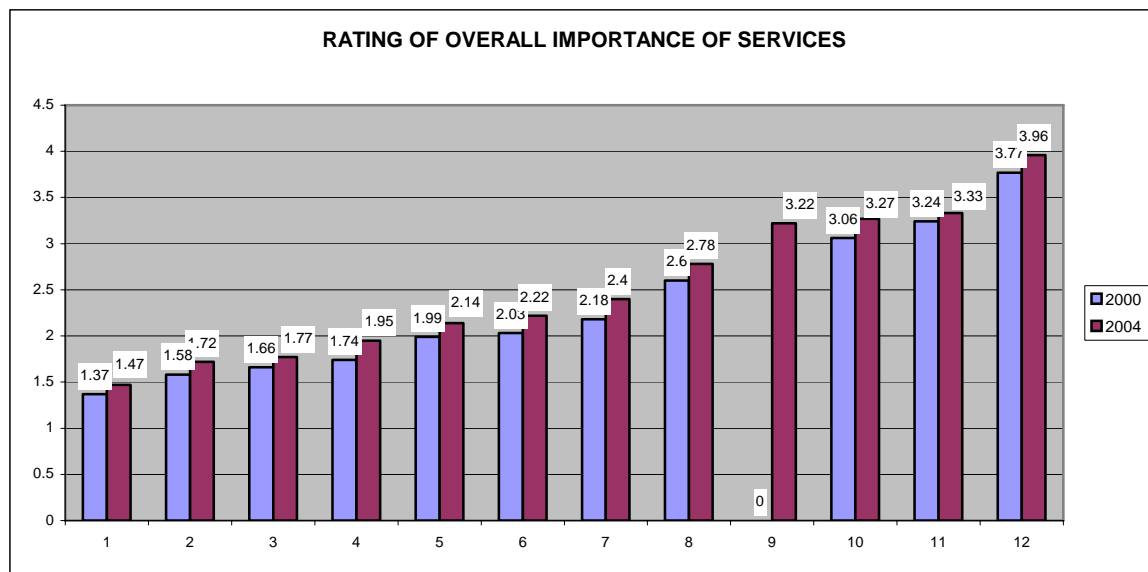


Respondents agree that the top 3 rated characteristics of UNM-LA are:

1. UNM-LA is a valuable asset to our community
2. UNM-LA is a good investment of taxpayers money
3. UNM-LA campus provides a pleasant and safe environment for learning

Respondents rated the following factors for deciding whether to attend UNM-LA:

	1= Very Important; 5= Unimportant	2000	2004
1	Quality of instruction	1.37	1.47
2	Variety of course offerings	1.58	1.72
3	Flexible scheduling	1.66	1.77
4	Convenience of location	1.74	1.95
5	Cost of tuition	1.99	2.14
6	Quality of facilities	2.03	2.22
7	Student/teacher ratio	2.18	2.4
8	Transferability of credits	2.6	2.78
9	Work opportunities in the area	N/A	3.22
10	Diverse campus community	3.06	3.27
11	Availability of financial aid & scholarships	3.24	3.33
12	Availability of child care	3.77	3.96



Respondents to the 2004 Survey believe that the small campus and small class size coupled with low tuition cost and an excellent tutor center, make UNM-LA a very pleasant place to study. Respondents also complemented the excellent quality of technical courses offered at UNM-LA, great Live/TVI courses, as well as the Summer Bridge program for undergraduates. Among areas needing improvement, respondents mentioned parking and parking lot lighting, as well as overall facility upkeep.

Survey respondents also would like to see less class cancellations due to low enrollment, more arts facilities and more comprehensive career services at UNM-LA. More promotional efforts for the UNM-LA concurrent enrollment program were also suggested. Overall, respondents believe that UNM-LA is a great asset to the community.

Respondents would like to see more upper-division courses, as well as more BA/BS, MS and an MBA program offered at UNM-LA. Among other suggestions were to offer more evening/ weekend courses, as well as to host scientific/medical presentations and lectures. The most requested courses were Upper-level Business, History, Biology and Chemistry classes. Most requested class times were Weekday evenings from 6-9pm; the most effective way of providing info about UNM-LA is Los Alamos Monitor and direct mailing.

In Summary, respondents consider UNM-LA to be a key player in providing Los Alamos residents with educational and cultural enrichment opportunities. The UNM-LA Library, the Jim Sage Memorial Lecture Series, Piano Fund Concert Series, art exhibits and movies received high complements from the respondents.