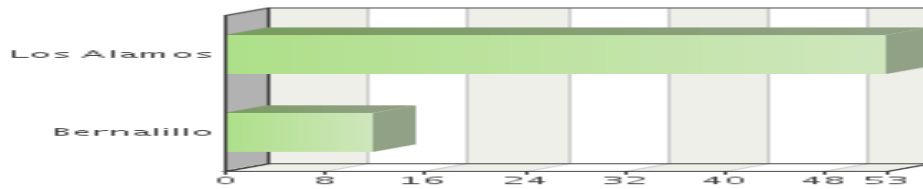


## UNM-LA Student Opinion Survey Fall 2009 Summary report

Start date: Tuesday, September 22, 2009  
 Stop date: Sunday, December 6, 2009  
 Stored responses: 65  
 Number of completed responses: 43  
 Number of invitees: 563  
 Invitees that responded: 64  
 Invitee response rate: 11%

### Question 1

Where do you attend the majority of your classes?

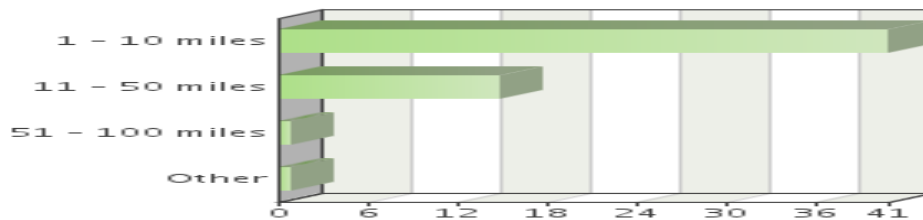


**Frequency table**

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Los Alamos	53	81.54%	81.54%
Bernalillo	12	18.46%	18.46%
<b>Sum:</b>	65	100%	100%
<b>Total answered: 65</b>			

### Question 2

How many miles are you commuting one-way to attend classes at UNM-LA?

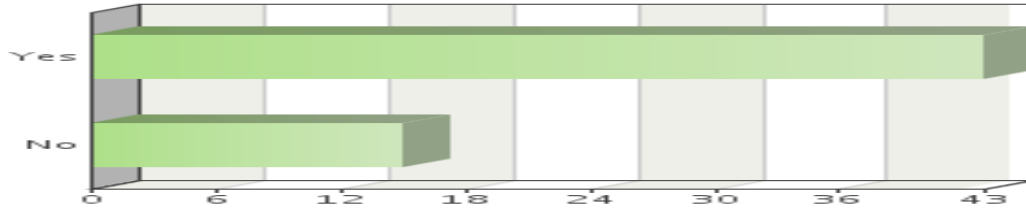


**Frequency table**

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
1 - 10 miles	41	63.08%	70.69%
11 - 50 miles	15	23.08%	25.86%
51 - 100 miles	1	1.54%	1.72%
Other	1	1.54%	1.72%
<b>Sum:</b>	58	100%	100%
<b>Total answered: 58</b>			

**Question 3**

Were you able to enroll in all of the classes in which you were interested?



Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	43	66.15%	74.14%
No	15	23.08%	25.86%
Sum:	58	100%	100%
Total answered: 58			

**Question 4**

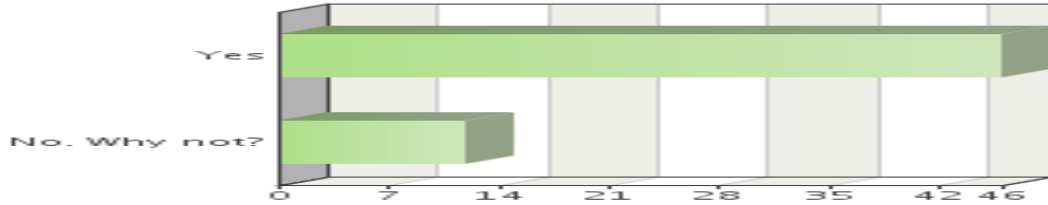
If you were not able to enroll in all of the classes in which you were interested, what was the reason?



Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Work conflict	2	6.67%	13.33%
Course(s) not offered	9	30%	60%
Class closed	3	10%	20%
Class cancelled	9	30%	60%
Course scheduling conflict	7	23.33%	46.67%
Sum:	30	100%	100%
Total answered: 15			

**Question 5**

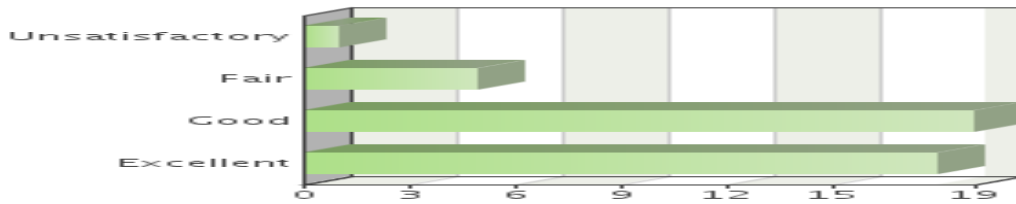
Did you seek academic advisement prior to the first day of classes?



Frequency table			
Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	46	70.77%	79.31%
No. Why not?	12	18.46%	20.69%
<b>Sum:</b>	<b>58</b>	<b>100%</b>	<b>100%</b>
<b>Total answered: 58</b>			
<b>Text input</b>			
non-degree - 6			
continuing student - 1			
not needed – 3			
was new to everything on campus - 1			

**Question 6**

Please rate the effectiveness of the academic advisement you received:



Frequency table			
Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Unsatisfactory	1	1.54%	2.33%
Fair	5	7.69%	11.63%
Good	19	29.23%	44.19%
Excellent	18	27.69%	41.86%
<b>Sum:</b>	<b>43</b>	<b>100%</b>	<b>100%</b>
<b>Total answered: 43</b>			
<b>Text input</b>			
i was told ARSC was mandatory and have now heard it is not for me			
Jackie La New is very helpful.			
My advisor was very helpful and we were even able to plan out my next classes till I get my associates degree. She was helpful and quick and didn't waste time letting me know what I needed to do to stay on the right track. She even helped me with my FASFA paperwork.			

THE COUNSELORS WERE AVAILABLE. GAVE GOOD ADVICE.  
 FOLLOW UP WAS REQUIRED AND COMPLETED VERY PROFESSIONALLY.

Joseph has always been very helpful. He has worked on my schedule and although I am disappointed that there is not enough classes offered at different times. All classes run around the same time which is 4:30 to 5:00, and does not allow for taking more than one class a day. This I believe is a large problem. We are tied in to a very tight schedule, and don't have flexibility for classes. I spoke to Joseph about this and though he is always responsive to our needs, this issue never gets resolved. Other than that I feel Joseph is wonderful and has given me helpful advise.

woman knew nothing, and was no help at all.

I am register as a Pre-engineering student and hold were put on me by the main campus. this matter was very inconvenient due to inner department knowledge. one department seem that they would accept my current classes and other were other responded with very vague answers. Class transfer could use some clarification and better coordination with main campus would be of much help. thanks

My advisor went out of her way to resolve issues I had with the online progress report being wrong. She genuinely cared that I had the right information.

offer more physical education classes

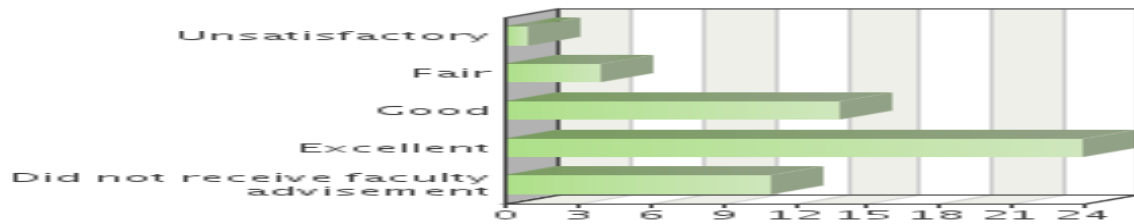
All the questions I asked were answered satisfactorily.

Joseph and Leonard are wonderful to work with and very informative. They are very positive and motivating.

Jackie is so nice she is a very good advisor she helped me begin my freshman year very well

### Question 7

How would you rate advisement received from a faculty member?



Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Unsatisfactory	1	1.54%	1.85%
Fair	4	6.15%	7.41%
Good	14	21.54%	25.93%
Excellent	24	36.92%	44.44%
Did not receive faculty advisement	11	16.92%	20.37%
Sum:	54	100%	100%

Total answered: 54

Text input

Oksana Gerlitz

A&S advisor

Lee Bollschweiler

Joe was very helpful

The advisor at the Bernalillo did his best but hold from main campus made me look and attend classes at other college

Lee Boschweiller

don't remember

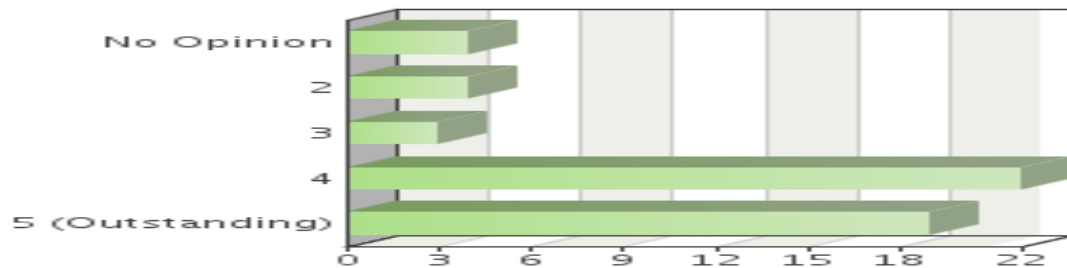
Dr. Pat Boyer

Jackie La New - 3

Richard the Librarian.

### Question 8

How would you rate the service you received at the UNM-Los Alamos Admissions office ?

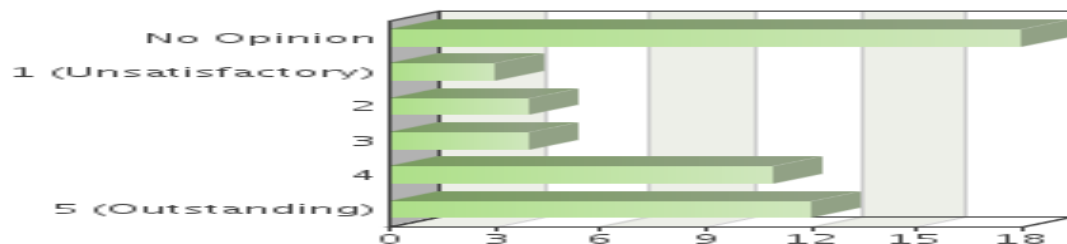


Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
No Opinion	4	6.15%	7.69%
2	4	6.15%	7.69%
3	3	4.62%	5.77%
4	22	33.85%	42.31%
5 (Outstanding)	19	29.23%	36.54%
Not answered:	13	20%	-
Sum:	65	100%	100%
Total answered: 52			

### Question 9

How would you rate the service you received at the UNM-Los Alamos Financial Aid/Scholarships office?



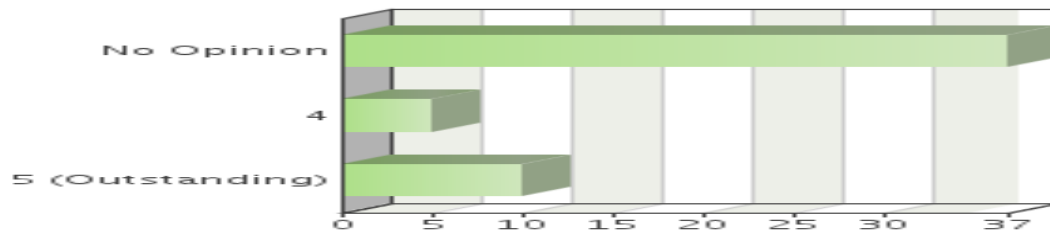
Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
No Opinion	18	27.69%	34.62%
1 (Unsatisfactory)	3	4.62%	5.77%
2	4	6.15%	7.69%

3	4	6.15%	7.69%
4	11	16.92%	21.15%
5 (Outstanding)	12	18.46%	23.08%
Not answered:	13	20%	-
Sum:	65	100%	100%
<b>Total answered: 52</b>			

### Question 10

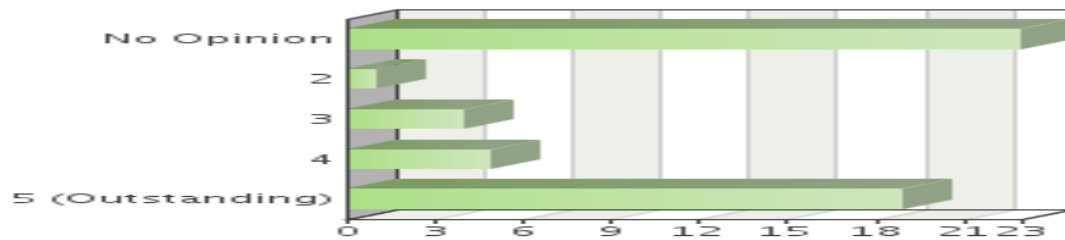
How would you rate the service you received at the UNM-Los Alamos Tutor Center?



Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
No Opinion	37	56.92%	71.15%
4	5	7.69%	9.62%
5 (Outstanding)	10	15.38%	19.23%
Not answered:	13	20%	-
Sum:	65	100%	100%
<b>Total answered: 52</b>			

### Question 11

How would you rate the service you received at the UNM-Los Alamos Library?

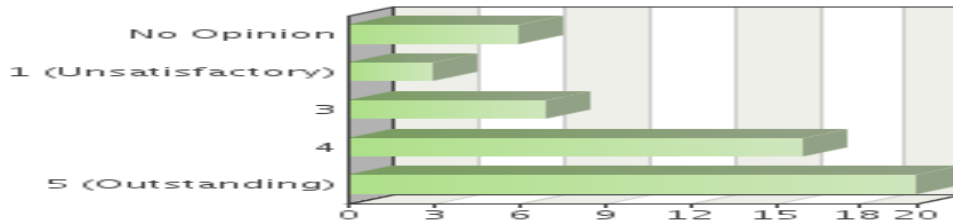


Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
No Opinion	23	35.38%	44.23%
2	1	1.54%	1.92%
3	4	6.15%	7.69%
4	5	7.69%	9.62%
5 (Outstanding)	19	29.23%	36.54%
Not answered:	13	20%	-

<b>Sum:</b>	65	100%	100%
<b>Total answered: 52</b>			

### Question 12

How would you rate the service you received at the UNM-Los Alamos Bookstore:

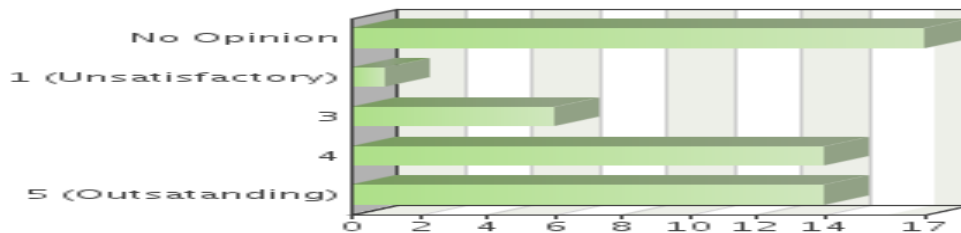


**Frequency table**

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
No Opinion	6	9.23%	11.54%
1 (Unsatisfactory)	3	4.62%	5.77%
3	7	10.77%	13.46%
4	16	24.62%	30.77%
5 (Outstanding)	20	30.77%	38.46%
Not answered:	13	20%	-
<b>Sum:</b>	65	100%	100%
<b>Total answered: 52</b>			

### Question 13

How would you rate the service you received at the UNM-Los Alamos Cashier's Office?



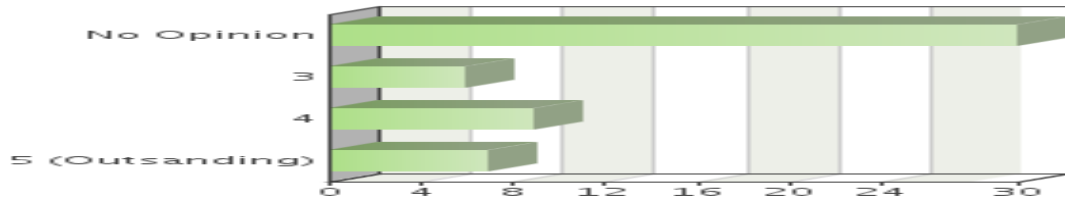
**Frequency table**

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
No Opinion	17	26.15%	32.69%
1 (Unsatisfactory)	1	1.54%	1.92%
3	6	9.23%	11.54%
4	14	21.54%	26.92%
5 (Outstanding)	14	21.54%	26.92%
Not answered:	13	20%	-
<b>Sum:</b>	65	100%	100%

Total answered: 52

**Question 14**

How would you rate the service you received at the UNM-Los Alamos Cafe?

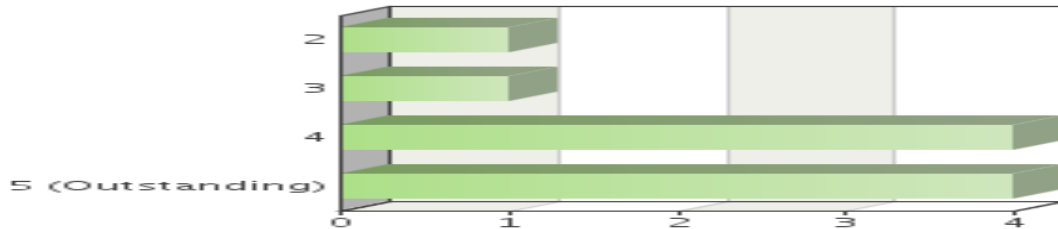


Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
No Opinion	30	46.15%	57.69%
3	6	9.23%	11.54%
4	9	13.85%	17.31%
5 (Outstanding)	7	10.77%	13.46%
Not answered:	13	20%	-
Sum:	65	100%	100%
<b>Total answered: 52</b>			

**Question 15**

How would you rate the services you received at the UNM-Los Alamos Bernalillo Site?



Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
2	1	1.54%	10%
3	1	1.54%	10%
4	4	6.15%	40%
5 (Outstanding)	4	6.15%	40%
Not answered:	55	84.62%	-
Sum:	65	100%	100%
<b>Total answered: 10</b>			

**Question 16**

What short-term courses would you like to see offered in the Spring 2010 semester?

**Text input**

languages level 1, because some people didn't have a chance to register for them in the fall.

ENG 413, 417, or 441

something with robotics

First Aid, and more beginner piano classes

HOW TO MAKE CONVERSATIONS IN SPANISH. LEARN FLUENCY IN MAKING CORRECT CONVERSATIONS

history, math

Native American studies

English, psychology,

more fun ones, cooking...

French

Roman History

Possibly a kick-boxing class, maybe a salsa Latina style of dance, or maybe an Italian class to learn the basics of the Italian language.

powerpoint

Jazz history

Native American Studies

ADV UNIX

Martial arts.

Maybe forensics or something in criminal justice i am considering being a social worker so i would love to see something like that

**Question 17**

What courses do you know you will need for Summer 2010?

**Text input**

science course H/P anatomy physiology

300 level history, economics, or geography

Math even though I hate it

cs102

I am transferring to main campus for Fall 10, but it might be nice to take a 3rd year course in the summer at UNMLA.

I need a Calculus I class, and a Cellular and Molecular biology class

math, and courses not offered in Bernalillo, as this campus only offers associate degrees. It would be great if we could get some classes for Bachelor degrees in Bernalillo. I am looking at Psychology or Anthropology.

Math 120

Eng 101

more prereqs for my major

art classes

unknown - depends if spring courses make. I was enrolled for 14 credit hrs. 7 hrs were canceled.

math 120, English 101, and probably psychology

**Question 18**

What courses do you know you will need for Fall 2010?

**Text input**

Chemistry and Cell Biology.

Spanish

Biology, Chemistry, Physics, and Calculus.

LEARN TO SPEAK SPANISH

Math 121

Eng 102

Astronomy, Geology, History

Bio and Bio Lab, Nutrition, Nursing

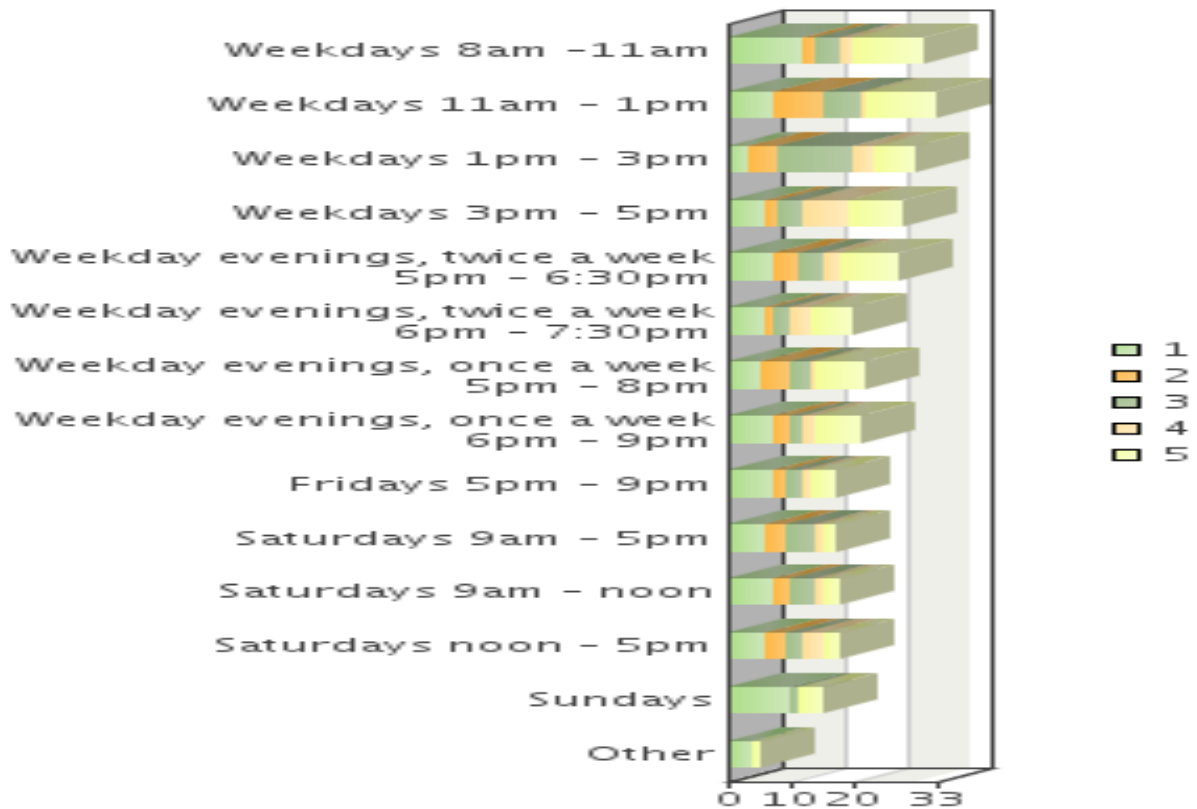
calculus physics and chemistry

Spanish 201. Also I wish you offered a German course

**Question 19**

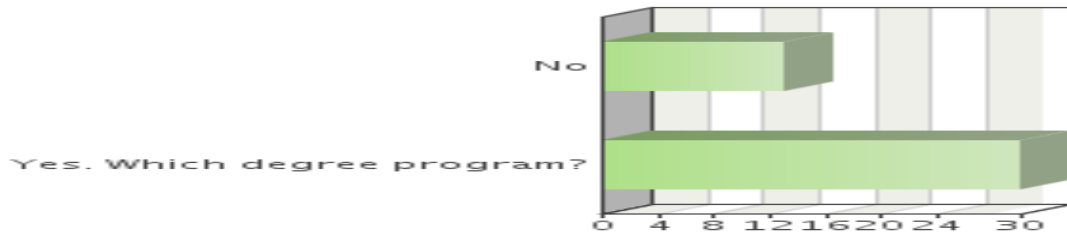
Which of the following class time periods would best fit your schedule in Spring 2010?

Please select up to five day/time periods you'd prefer to take classes and rate them in order of importance from 1 to 5.



**Question 20**

Are you currently enrolled in a degree program?



Frequency table			
Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
No	13	20%	30.23%
Yes. Which degree program?	30	46.15%	69.77%
<b>Sum:</b>	43	100%	100%
<b>Total answered: 43</b>			
<b>Text input</b>			
A.S. in Science			
AA Liberal Art			
AAS Business Management Focus			
AAS Computer Science (Programming)			
Accounting			
Applied Science and Technology – 3			
AS			
AS			
Associate Degree Liberal Arts - 9			
BA A&S			
business management			
business/marketing			
Digital Media Arts			
History			
Medical Technology			
Pre engineering			
Science			
Tech support			

**Question 21**

What is the reason you are not enrolled in a degree program?

Text input
have a degree- just taking classes for enrichment
I have a degree, and I'm contemplating going back to grad school. So, I'm taking classes towards that goal. Also, UNMLA doesn't offer a graduate degree program in what I would like.
Not sure if I am or not
TO LEARN SPANISH AS SECOND LANGUAGE
not offered, and I don't want to spend 5 years getting my associates.
already have my degrees
It is too difficult to deal with main campus.
Already have one doctorate, two bachelors, two associates and a certificate! Now, I'm just learning for fun!
I'm 56 years old, with BA, MSc, and PhD degrees and am not interested in any more college degrees! I take UNM-LA

classes for fun, to keep up with new technology, and to develop a better foundation for research that cuts across disciplines.

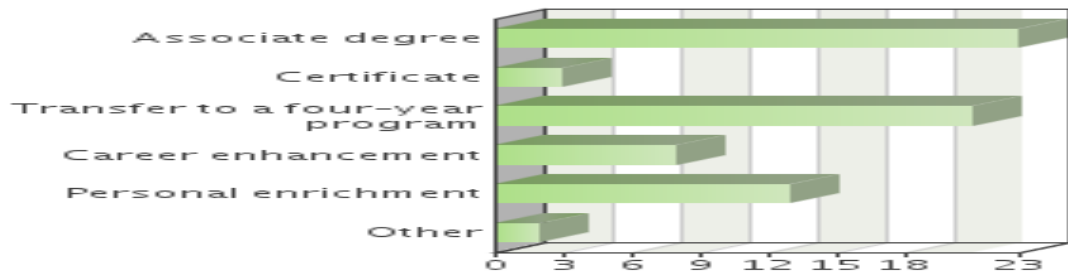
I am still in high school.

just in it for fun

Already have a degree

**Question 22**

What is your goal in attending UNM-Los Alamos?

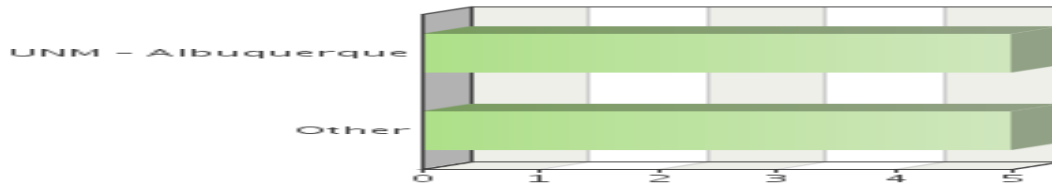


**Frequency table**

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Associate degree	23	32.86%	53.49%
Certificate	3	4.29%	6.98%
Transfer to a four-year program	21	30%	48.84%
Career enhancement	8	11.43%	18.6%
Personal enrichment	13	18.57%	30.23%
Other	2	2.86%	4.65%
<b>Sum:</b>	<b>70</b>	<b>100%</b>	<b>100%</b>
<b>Total answered: 43</b>			

**Question 23**

What institution are you planning to attend for your four-year degree?



Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
UNM - Albuquerque	5	7.69%	50%
Other	5	7.69%	50%
<b>Sum:</b>	10	100%	100%
<b>Total answered: 10</b>			
<b>Text input</b>			
prepare for graduate work and/or career/personal enhancement			
Bachelor's from UNM-LA			

**Question 24**

What four-year program are you planning to pursue?

Text input
Biology or art degree
BA History
Anthropology or Psychology education
B.S. in Biology
I would like to pursue an EE degree
RN Degree
Cultural Anthropology
BBA
i am not totally positive yet but maybe veterinary or maybe something criminal justice or social work, maybe even hospitality

**Question 25**

What NEW degree programs would you like UNM-Los Alamos to offer in the future?

Text input
Alternative Medicine, Yoga, Spirituality, Astrology, etc.
any that don't change from year to year.
B.S. in Biology
Bachelor degree programs at Bernalillo
criminal justice
Criminology
full engineering programs
German courses
Graduate chemistry
I the Los Alamos branch would offer more engineering classes in Bernalillo, I would definately attend
More upper level, masters programs
Possibly nursing.
SPANISH AT THIS TIME

The Nursing program

**Question 26**

What NEW courses (100 - 200 level) would you like to have offered at UNM-Los Alamos (that are not currently being offered) in the future?

**Text input**

Any of the calculus classes and trigonometry would be fine

COURSE ON BEHAVIORAL ANALYSIS

COURSE TO BE A (BCBA) BOARD CERTIFIED BEHAVIORAL ANALYSIS

forestry

German courses

Italian Language

More languages

Music theory

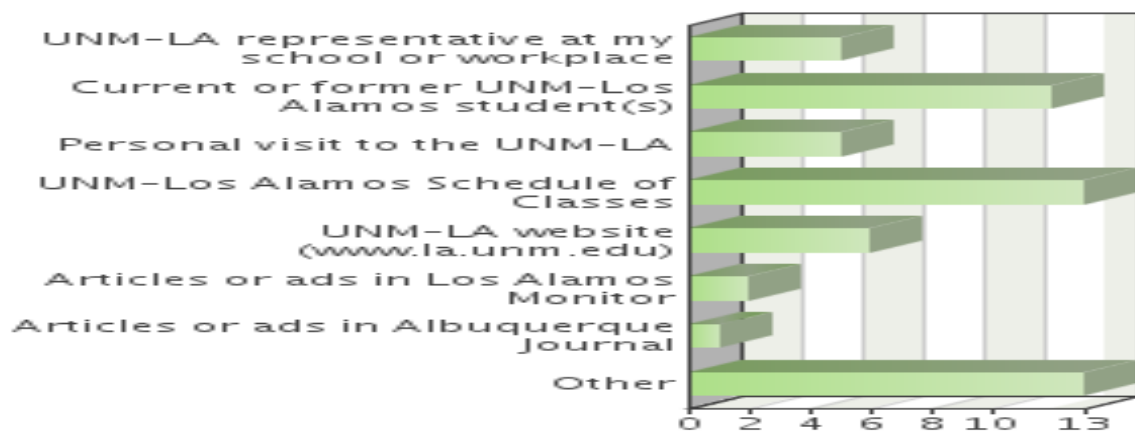
Physics with calculus

some tai chi, yoga, health related courses,

upper math classes 200 level

**Question 27**

Which information sources were instrumental in convincing you to attend UNM-Los Alamos?



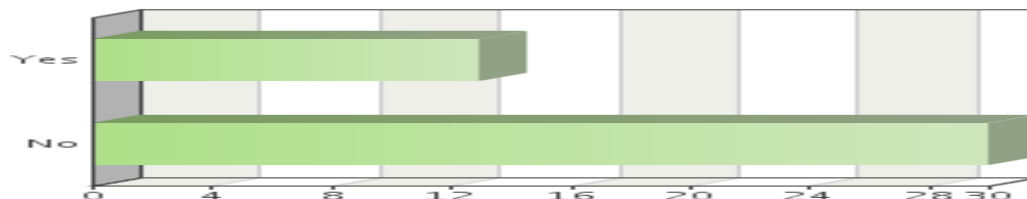
**Frequency table**

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
UNM-LA representative at my school or workplace	5	8.77%	12.82%
Current or former UNM-Los Alamos student(s)	12	21.05%	30.77%
Personal visit to the UNM-LA	5	8.77%	12.82%
UNM-Los Alamos Schedule of Classes	13	22.81%	33.33%
UNM-LA website (www.la.unm.edu)	6	10.53%	15.38%
Articles or ads in Los Alamos Monitor	2	3.51%	5.13%
Articles or ads in Albuquerque Journal	1	1.75%	2.56%

Other	13	22.81%	33.33%
Sum:	57	100%	100%
Total answered: 39			

### Question 28

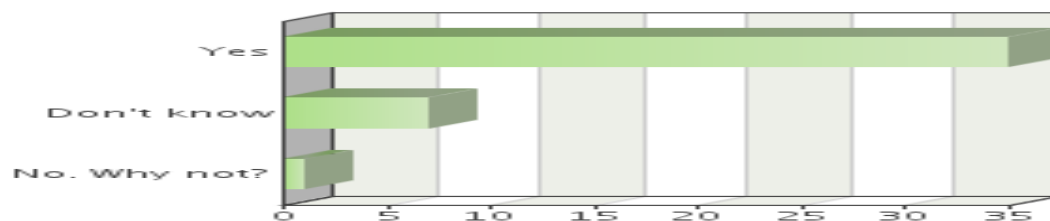
Are you the first person in your immediate family to attend college?



Frequency table			
Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	13	20%	30.23%
No	30	46.15%	69.77%
Sum:	43	100%	100%
Total answered: 43			

### Question 29

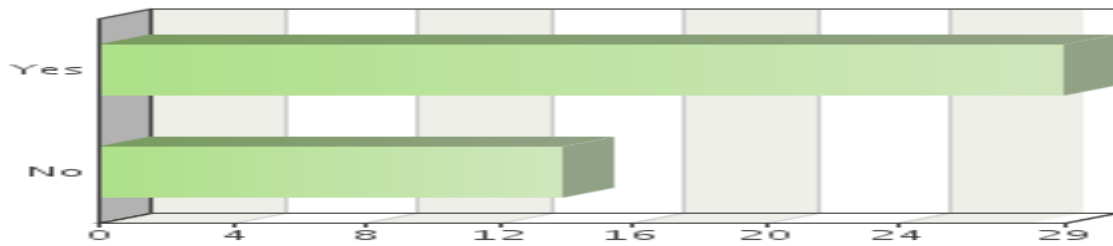
Do you plan to continue at UNM-Los Alamos next semester?



Frequency table			
Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	35	53.85%	81.4%
Don't know	7	10.77%	16.28%
No. Why not?	1	1.54%	2.33%
Sum:	43	100%	100%
Total answered: 43			

### Question 30

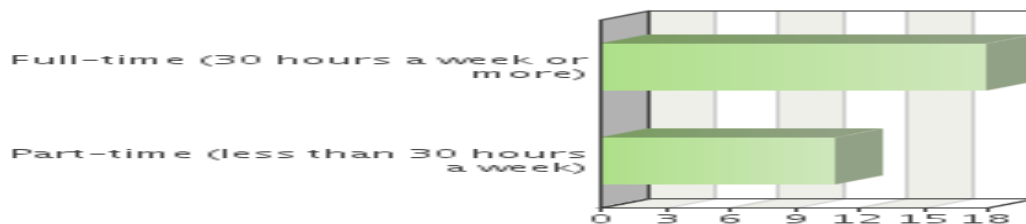
Are you currently employed?



Frequency table			
Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	29	44.62%	67.44%
No	14	21.54%	32.56%
Sum:	43	100%	100%
Total answered: 43			

### Question 31

What is your employment workload?



Frequency table			
Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Full-time (30 hours a week or more)	18	27.69%	62.07%
Part-time (less than 30 hours a week)	11	16.92%	37.93%
Sum:	29	100%	100%
Total answered: 29			

### Question 32

Where do you work?

#### Text input

Bernalillo Public Schools as substitute

BERNALILLO SCHOOL DISTRICT

College of Santa Fe

Hilton Hotel Buffalo Thunder Resort

La Tierra

LAMCC

LANL - 8

Los Alamos National Bank

Medical offices – 2

Mesa Public Library
Pojoaque Valley School District
Quemazon Montessori School
Retirement home
Self
UNM-LA
Upex in Los Alamos.
Vector
Weight Watchers - only 5-10 hours/month

**Question 33**

Your opinion is important to us. Please write any comments including suggestions for improving our services.

Dear Students, thank you for your sincere and detailed comments. Each of your comments were forwarded to the appropriate person to consider or take action (if needed).